infraTest®
DIGITAL SOLUTIONS

Data and server security in the idsCloud

At infraTest, the privacy and online security of our users is our top priority. We have taken all necessary steps to ensure that your data is kept secure at all times. All processes with us are fully EU-DSGVO compliant. For more information, please contact us at any time.

Hosting

infraTest's servers are located in Frankfurt, Germany. We guarantee 99.9% service availability for all user accounts.

- ISO27001-certified data centres
- 256-bit-coding SSL for all data transfers
- 24×7×365 monitoring of the entire server farm
- Failsafe connection
- Redundant internet connection

Data securitys & back-up

We back up your data daily, weekly and fortnightly to multiple locations to protect you from an unforeseen disaster. In addition, certain authorised users can make regular backups of all their data on their company's SSH FTP server. This gives you full control over the files stored on your server.

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Application security

infraTest relies on widespread and secure password and login techniques to verify access authorisation. infraTest also has several options for rights administration. The application verifies access authorisation and shows users only the content they are allowed to view. Access to data is protected at the code level by a security mechanism that ensures that only authorised users can access data.

Network security

All idsCloud accesses use 256-bit Secure Socket Layer (SSL) encrypted data transmission between the end customer and infraTest. So your entered project data will never be seen by anyone else. All our systems are protected by firewalls and special access controls at network level.

idsCloud and host your data in your own data centre

Our software runs as a SaaS / cloud application, which has many advantages for our customers. In some companies / groups, the use of cloud software is not possible from a compliance aspect. In such cases, we provide fee-based services so that our software can also be operated in your own company / data centre.

Hosting the software in the in-house data centre requires some preconditions:

- qualified IT administrator required
- secure and stable server system
- set up your own backups internally and externally if required
- 99% available internet connection with fixed IP address

- Encrypted data transmission
- Firewall configuration
- Authorisation system for server access for employees of the company

Our experience is that due to our extensive and years of expertise in the field of IT security and data protection, we usually better and safer the software incl. being able to host, provide and secure data, as our customer.
We can only guarantee the accessibility of the services and databases if we provide the services ourselves and in their entirety. The same applies to regular backups. That's why the best and safest way to use the idsCloud is when it runs on our servers. To ensure that all data is additionally stored with you as a customer, we provide e. g. daily backups via FTP to you in-house. 99% of our customers use this solution.

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